

SOMC Teamwork Dashboard – FY 20

Patient-Centered Perfection is the Goal

very Good things are happening here
Southern Ohio Medical Center

Indicator	Goal [Average]	HC	?	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	YTD
Improve Employee Teamwork																
EOS - Overall Workforce Engagement* <i>(Applegate/Noel)</i>	100% (99th)		?					100 (99 th)								100 (99 th)
EOS – Organization Domain* <i>(Applegate/Noel)</i>	100% (99th)		?					100 (99 th)								100 (99 th)
EOS – Manager Domain* <i>(Applegate/Noel)</i>	100% (99th)		?					99 (98 th)								99 (98 th)
EOS – Employee Domain* <i>(Applegate/Noel)</i>	100% (99th)		?					99 (98 th)								99 (98 th)
Employee Voluntary Retention Rate <i>(Applegate/Noel)</i>	100%		?	91.0	90.7	91.1	91.3	91.1	91.3	91.6						91.6
Percentage of Employees Enrolled in Healthy Partners Program <i>(Applegate/Noel)</i>	100%			66	67	67	61	61	62	63						63
Improve Provider Teamwork																
PG –Provider Alignment <i>(Bryan/Stewart) *</i>	100% (99 th)		?						96 (95 th)							96 (95 th)
PG–Organizational Domain <i>(Bryan/Stewart)</i>	100% (99 th)		?						97 (96 th)							97 (96 th)
PG --Department Domain <i>(Bryan/Stewart) *</i>	100% (99 th)		?						95 (94 th)							95 (94 th)
PG – Staff Domain <i>(Bryan/Stewart) *</i>	100% (99 th)								97 (96 th)							97 (96 th)
PG – All Providers Engagement <i>(Bryan/Stewart)*</i>	100% (99 th)								97 (96 th)							97 (96 th)
Overall Provider Retention Rate <i>(Noel/Stewart) *</i>	100%			89.8	90.1	90.3	90.3	91.3	92.0	92.7						92.7
															YTD Rate of Perfection	93.9%

Safety

Quality

Service

Teamwork

Finance

Goal = Perfection Rate (top percentile, 0, 100%, VBP Benchmark
[Average] = National Average, Mean, Median, VBP Threshold

HC = Hospital Compare
? = Explanation/Calculation
* = Domain Roll-up

* EOS Reported Annually

[Task
List](#)

What questions do you have?



Safety ♦ Quality ♦ Service ♦ Relationships ♦ Performance

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