

# Mission, Vision, Values

**MISSION:** *We will make a difference.*

We at SOMC believe that each of us make a difference every day in unique ways to those we encounter as we perform the tasks associated with our jobs.

**VISION:** *We will be the BEST*

We at SOMC have become known as being an exemplary health care organization. It is our goal to be known as the leading medical center in our region.

**CARDINAL VALUE:** *We honor the dignity & worth of each person.*

We at SOMC believe that it is essential to treat each of our customers and one another with the utmost dignity and respect at all times.

## Strategic Values

### SAFETY

*We will build and sustain an exceptionally safe organization.*

### QUALITY

*We will deliver and sustain exceptional quality of care.*

### SERVICE

*We will deliver and sustain exceptional customer service.*

### TEAMWORK

*We will build and sustain exceptional teamwork environment.*

### FINANCE

*We will achieve and sustain exceptional financial performance.*

### STRATEGIC VALUE DASHBOARDS

Annually the SOMC Administration, with the assistance of all stakeholder groups at SOMC, identify specific goals (indicators) and projected measurable outcomes for each of our five strategic values to achieve for the fiscal year. The SOMC Fiscal Year is from July 1-June 30.

The stakeholder groups at SOMC are patients, volunteers, physicians, board members, managers/supervisors, and front-line staff members. Monthly and/or quarterly outcomes for each of these indicators will be displayed on the specific Strategic Value Dashboard (located on the SOMC intranet).

All SOMC departments are to identify target indicators to achieve for each strategic value for their respective departments as well.

**Southern Ohio  
Medical Center**

*Very Good things are happening here*